

# NEW CONTACT INFORMATION FOR RETIREES

The City of Dallas is pleased to announce a dedicated contact resource that we are implementing that will provide better support for our Pre-65 and Post-65 retirees' benefit needs.

**We will no longer be utilizing EBC to provide this support.**



## NEW CONTACT INFORMATION



**CODRetireeBenefits@dallas.gov**



**214-671-6947 Option 1**

### WHY ARE THESE CHANGES BEING MADE?

We understand the importance of our retirees to be able to contact us timely. Therefore, a dedicated email and phone number have been established for you to be able to reach the Benefits department and our Benefits Specialists to support and address any needs that you may have.

### IF YOU HAVE QUESTIONS:

Let us know how we can help! Please contact a City of Dallas Benefits Specialist for:

- Questions about your benefits
- Enroll into retiree benefits after retiring from the City
- Have a qualifying life event
- Changes during Open Enrollment